

First Impressions Meeting June 6, 2010

Meeting Attendees: Marilyn Buck, Lynn Daw, Ann Burgess, Ron Garrison and John Buck

Open with Prayer

- Finish reviewing the book and any ideas to improve our first impressions
 - Ask visitors what we can do differently or better (when we call them- Rapid Response)
 - Welcome Booth would be good.
 - Ask regular visitors how we are doing in different areas.
 - Use Maslow's hierarchy of needs to help figure out how we can best serve through survey (Ron will come up with a list of ?'s.)
 - John will come up with list of people to contact – “mugged” people, and others; preschool parents
 - Do we need an “information”/welcome booth
 - Where is a good location? In foyer is too small, outside might be good.
 - Let greeter stand near banner and have clipboard with all info that a visitor might need.
- Elect a new committee chairperson
 - We nominate Ken Sumpter in his absence.
- Committee candidates?
 - Look for someone older and younger
 - Pam Leuck – Marilyn will check with her
 - Fred or Terry Wilder – Ann will call
- Review and vote on changing the usage rates on pages 24 and 25 of the handbook and within the attached forms.
 - New hourly rates were reviewed and approved by the committee.
 - Change Damage deposit for non members – no
 - We will take home Hospitality Comm. Handbook and edit and make final changes at another meeting. John will email handbook.
- Decide on a plan to review and revise the attached handbook.
 - Review the whole document prior to next meeting to discuss then.
- Water bottles for Rapid Response
 - We will begin giving out water bottles to college students soon.
- Map with group info in the admin office for door greeters
 - They are in rack across from Katrina's desk.

- Software purchase update- John is still looking for appropriate software
Ron suggested to get college student or young adults to help in research
Software needs to integrate “groups”

- New Business

Close with Prayer